

# SCC – RIDE

## **WHO WE ARE –Sun City Center Ride:**

An organization of non-paid volunteers who give freely of their time. SCC RIDE's existence depends on your donations.

## **OUR MISSION:**

To provide transportation for the residents of Sun City Center Community Association and Kings Point who can no longer drive and are fully ambulatory. Walkers are OK. NO WHEELCHAIRS.

## **WHEN WE DRIVE:**

Monday through Friday from 9:00 am to 3:00 pm. The SCC Ride phone line is answered from 9:00 am to 3:00 p.m.. Please call the dispatcher by 3:00 pm for your final ride.

## **HOW WE OPERATE:**

We do not take appointments. We try to pick people up based on "first come – first served." You must call on the day of your appointment. We will make every effort to get you to your destination on time, but will not guarantee to do so. Please schedule your needs accordingly. We suggest you call 1.5 hours ahead of your appointment time. Have location name and address available for dispatcher.

## **WHERE WE WILL TAKE YOU:**

Going west on S.R. 674, as far as Sun Point Shopping Center (Big Lots) on the west side of I-75 including the Tax Collector's office, and going east on S.R. 674 to Kings Crossing Shopping Plaza (Publix). We do NOT drive to offices on U.S. Hwy 301 or Wimauma.

## **THESE ARE THE GUIDELINES FOR USING SCC RIDE:**

Be understanding, if we cannot pick you up at a specific time. Please be ready before car arrives. If weather is bad, do not wait outside. Stay in the house and watch for the car. Do not expect driver to come to your door.

Sit in the back seat and fasten your seat belt. Be fully ambulatory. Walkers are OK.

SCC Ride only transports Certified Service Animals. No pets are allowed.

Please do not make any appointments before 10:00 am and none later than 2:00 pm. Eye doctor appointments not later than 1:30 pm.

No open containers of food or drink are allowed in car.

Always contact dispatcher for all rides not the driver.

Dispatcher needs to know if one way.

Do not talk excessively to distract the drivers as it may be difficult to hear you.

All our vehicles are non-smoking.

**PLEASE!! DO NOT ASK US TO:**

Assist you in or out of vehicle.

To load or unload packages or groceries.

Take you to more than two destinations on any day.

To go through drive-up windows at bank, drug store, etc.

To wait for you while you transact your business.

Enter homes or apartments.

Take you to the Emergency Room, if you are sick or injured. Call the Squad (813)634- 3800 or the County 911.



***If you have a problem with our service,  
do not complain to the driver or dispatcher.  
Phone 813-634-9283 and request that a  
Director of SCC Ride contact you.***



***Please remember to be courteous to our dispatchers and drivers – they  
are volunteers, not paid employees. We would not be able to provide this  
service to our community without their help.***